

# Final Presentation

## Food Justice & Basic Needs

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Diana Nguyen

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ACCESSIBILITY

FINANCES

FOOD

HOUSING

[ MENTAL ] HEALTH

SAFETY

SECURITY

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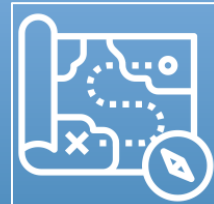
# Intro

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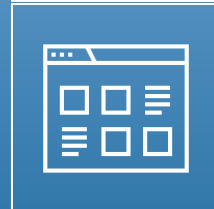
- How can we improve campus AWARENESS and USE of basic needs resources to those in need?
- Disconnect between campus resources and students
- Our research aims to help students students by bridging this gap

# Methods

Create  
Microwave Map



Redesign Basic  
Needs Website

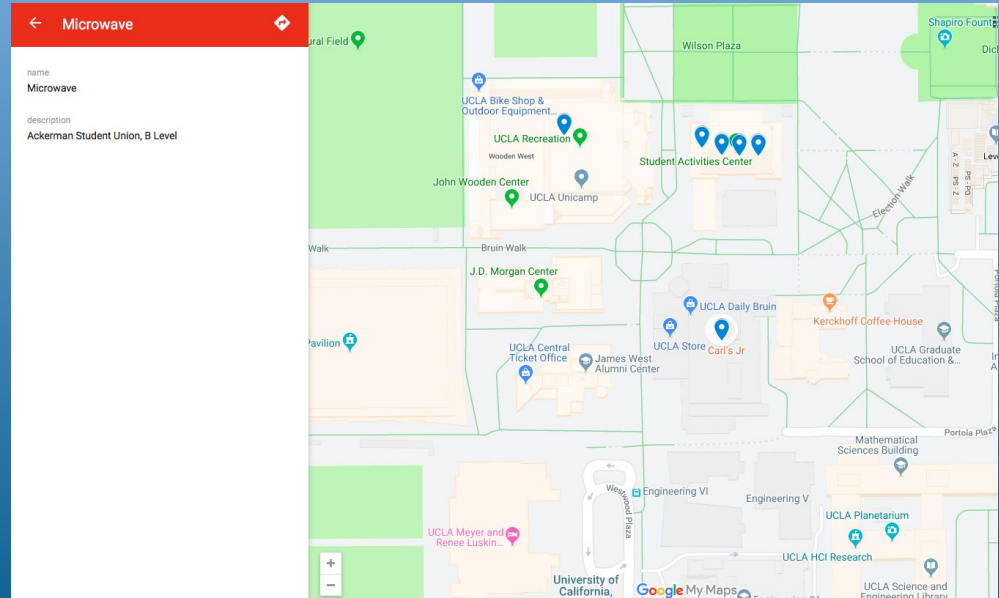


Student Surveys  
and Focus  
Groups



# Results: Microwave Map

35+  
Microwaves  
on Campus



# Results: Website Design

Ambiguous General Resource Page...  
**but no area-specific resource page**

Great Icons for  
Resources...  
**but no additional  
information**



# BASIC NEEDS AT UCLA



WELCOME



## Welcome to the UCLA Basic Needs Website!

Through this website, you will find the plethora of resources and services on- and off-campus that you may utilize, learn about on-going research that impacts students across California, and be up-to-date on new initiatives, programs, and events around campus to make sure the UCLA community is food and basic needs secure!

### Services



Alternative Meal Plans



Financial Aid Outreach



CPO Food Closet Healthy Foods



Holiday Food Boxes



[FITTED] Eats



Students with Dependents



Student Group Event Funding



Little Bruins Clubhouse



Grocery Taxi Vouchers for Students



### Introduction



### Resources



### Bruin Bites

#### Subscribe

The UCLA Basic Needs Food Security Application will send a text message to your cell phone when there is food available after a catered event at UCLA. You'll be able to drop by and pick up the food - free of charge - on a first come, first served basis, for a minimum of 30 minutes after an event.



ABOUT • HUNGRY? • GET INVOLVED • EVENTS

## HUNGRY?

RESOURCE LIST

FOOD CLOSET

RESOURCE MAP

ARTICLES

## Student Resource List

Below is a list of resources that students have access to, both on and off campus.



580 Café



ECRT Meal Vouchers



CalFresh



Farmer's Market  
Gleaming Program



Financial Wellness  
Program (FWP)



ORL Grocery Shuttle



Food For Finals



CPO Grocery Bundle



[FITTED] EATS

## UCLA Basic Needs

Resources About Get Involved Contact Get Donors

### FOOD

CalFresh Food Closet Resources 3 Resource 4 Resource 5

#### CalFresh

CalFresh is California's version of SNAP (the Supplemental Nutrition Assistance Program), a federally-funded food assistance program, colloquially known as "food stamps." Many students qualify for CalFresh and can receive up to \$100/month to spend on groceries at places like Ralphs, Trader Joe's, Whole Foods Target, and participating Farmer's Markets. Once enrolled, participants will receive an EBT (Electronic Benefits Transfer) card in the mail, which is reloaded monthly and functions as a debit card at participating grocery stores.

For more info: [www.facebook.com/uclacalfreshinitiative](http://www.facebook.com/uclacalfreshinitiative)  
Contact: [uclacalfresh@gmail.com](mailto:uclacalfresh@gmail.com)



Insert testimonials here



#### Food Closet

The Community Programs Office Food Closet was created in 2000. It provides free food for any UCLA student who may be experiencing hunger and/or struggling to attain food due to financial hardships.

To donate: The food closet accepts stock and checks as donations. Funds are used for the daily operations of the facility and program and will aid with the purchase of fresh produce, canned goods, and toiletry.

Location:  
Student Activities Center  
Level 1, East Wing  
8000 WPL

Basic Needs Manager  
Cristina Gutierrez  
[cgutierrez@ucla.edu](mailto:cgutierrez@ucla.edu)  
cell: 805.233.5190  
fax: 813.9336-3175

#### ECRT Meal Voucher Program

The Economic Crisis Response Team (ECRT TEAM) provides support and guidance to students who have self-identified, or are identified by UCLA faculty or staff, as experiencing a financial crisis that impacts their academic success at UCLA. The ECRT meal voucher program provides meal vouchers to eligible students. These meal vouchers can be used at select to-go and dining hall locations located on the Hill.

Contact: [ecrt@ucla.edu](mailto:ecrt@ucla.edu)  
For more information regarding eligibility, process, and meal voucher locations, visit [www.studentinvolvement.ucla.edu/Economic-Crisis-Response](http://www.studentinvolvement.ucla.edu/Economic-Crisis-Response)



#### 580 Café

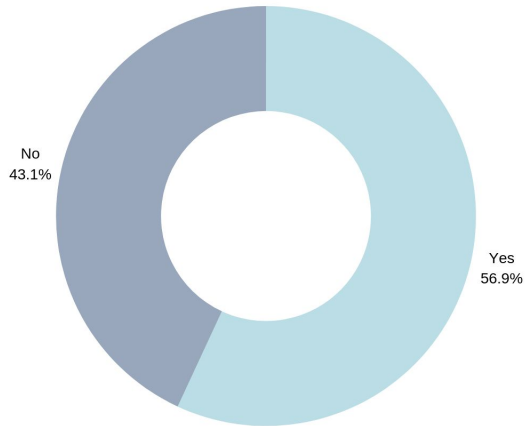
580 Café provides meals every weekday and is a comfortable place for students to relax, study, eat and more!

For more information visit: [ucla.edu](http://ucla.edu)

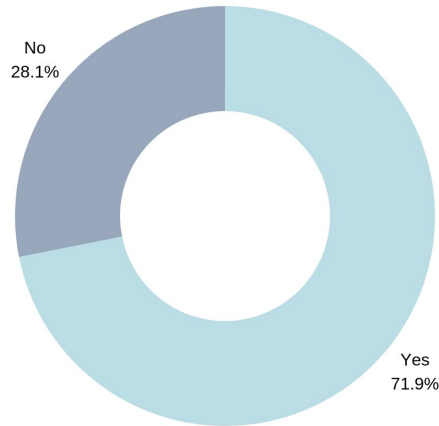
Location:  
2000 Westwood Ave.  
19th Floor Student  
Center Extension of Paul

Hours:  
Monday - Thursday  
8:30am - 2:00pm  
Friday  
8:30am - 11:30 pm

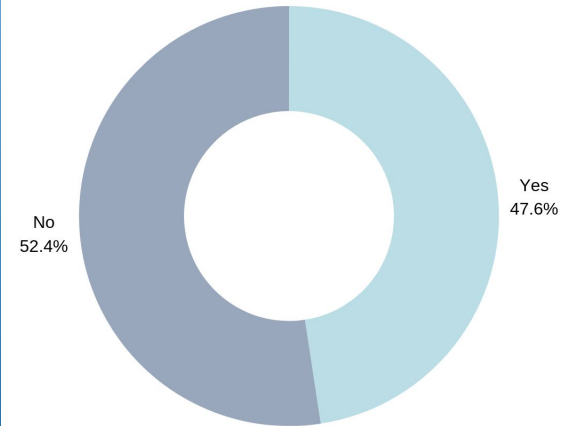
# Results: Survey



Survey responses to question: "I sometimes worry if I can pay my living expenses (groceries, rent, etc.) next month."



Survey responses to question: "I've gone days on campus skipping meals."



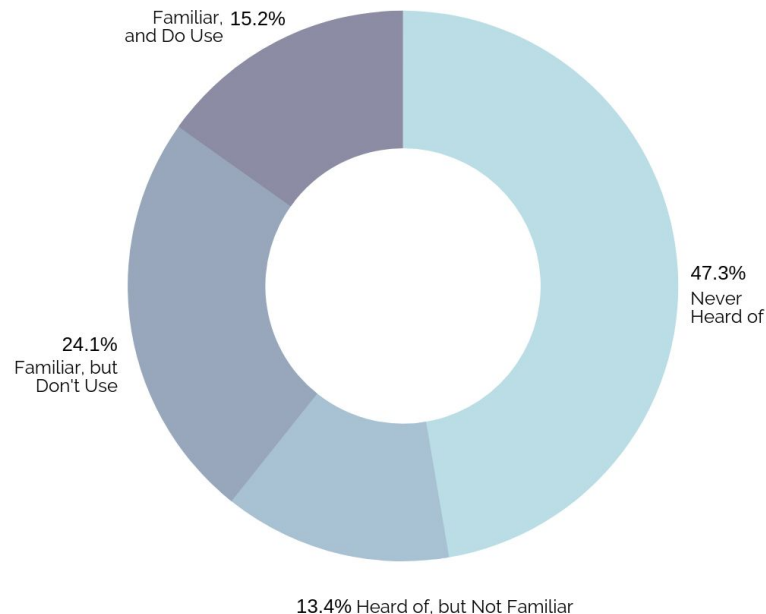
Survey responses to question: "I've refrained from using campus health services because they seemed inconvenient or unavailable."



# Results: Focus Groups

Accessibility	Center for Accessible Education (CAE)
Food	Bruin Dine, Cafe 580, CalFresh, CPO Food Closet, CPO Grocery Bundle Program, CPO Holiday Food Box Program, [FITTED] Eats
Finance	Economic Crisis Response Team (ECRT), Financial Wellness Program (FWP), Good Clothes Good People Closet, Students with Dependents
Health	Counseling and Psychological Services (CAPS)
Safety	UCLA Safe Ride (formerly Evening Van Service), UCPD Evening Escort

Focus Group: Food/Financially Insecure Students' Awareness of Food Resources



# Results: Focus Groups

Have you heard of the phrase “basic needs”? How would you define it?



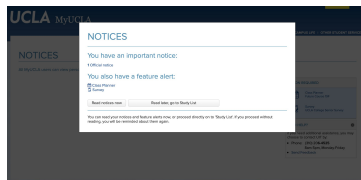
[ “It’s something that everyone should have or deserves” ]

How do you hear about campus basic needs resources?



1. Word of mouth
2. Events (with free food)
3. Social Media
4. Emails

Website Design and Outreach Suggestions



Take advantage of MyUCLA

- Pop-Up Notices
- Banner on Main Page

Concise and interactive

Outreach services > website

Additional focus group suggestions and comments.

Table and host events away from central campus

- More frequent basic needs resource fairs
- Host at Graduate Schools (Public Health, Business, Law School)

Outreach at Orientations

For both undergraduates and graduate students

- Pamphlet w/ QR codes

# Conclusion and Moving Forward



## What's Next?

Surveys

Focus Groups

Website



# THANK YOU.

QUESTIONS,  
COMMENTS, OR  
CONCERNS?

